

AUGUST 2022

SERRANO AT GLENROSE RANCH

www.serranoatglenroseranch.com

"Everything good, everything magical happens between the months of June and August." - Jenny Han

RECEIVED A VIOLATION LETTER? DON'T PANIC!

The purpose of violation letters is to open the lines of communication and to keep the community property values at their optimum. Twice a month, the community manager drives through the entire community looking for common area problems and to monitor areas that may need attention in the near future. If you receive a letter from the Association and you have questions, need further clarification or you are in need of additional time to address the problem, please contact your Community Property Manager, Fawne Adams at fadams@keystonepacific.com. The Board is happy to work with you, but first we need to hear from you.

PICK UP AFTER YOUR PET

It doesn't take much to remember that we have pets in our community. In fact, if you don't watch your step, you're liable to step in one such reminder! Besides being unsightly and smelly, animal waste can be hazardous to the health of our children who play in the community and other pets. One of the most common forms of disease transmission between dogs is through fecal matter. When walking your dog in our community, remember that it should be leashed. Also, it is important to remember to immediately clean up after your pet. Take along a baggie with you to pick up waste with and then dispose of it properly. By taking a few simple steps to clean up after your pet, you can contribute not only to the beautification of our community, but also towards the elimination of one of the most irritating nuisances in our community.

WE ARE HERE TO ASSIST YOU

If you happen to notice anything that needs immediate attention such as violations, common area landscape issues, or general concerns, please contact Keystone Pacific. This will assist us with keeping the Serrano at Glenrose Community a safe and clean place to live. You are welcome to contact Fawne Adams at fadams@keystonepacific.com or Clara Pelayo at cpelayo@keystonepacific.com with your request.

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



BOARD OF DIRECTORS:

President: Zac Bishop
Vice-President: Nathan Greenberg
Treasurer/Secretary: Sonny Evans

NEXT BOARD MEETING:

Thursday, September 8, 2022
6:30 P.M. Via Zoom

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at fadams@keystonepacific.com.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com
Emergency After Hours:
(949) 833-2600

COMMON AREA ISSUES:

Clara Pelayo
Phone: (909) 297-2570—Direct
cpelayo@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
reconnect@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

POOL KEYS:

Clara Pelayo
Phone: (909) 297-2570—Direct
cpelayo@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

RICHMOND AMERICAN CUSTOMER SERVICE:

Jaime Bocanegra
Phone: (951) 232-8719
Fax: (951) 444-7882
Jaime.bocanegra@mdch.com



Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

AUGUST 2022 REMINDERS

Trash Pick-Up Day - Wednesday

Please remove trash cans from the common areas after this day.

For or after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Thursday, September 8, 2022 - Board Meeting @ 6:30 P.M.

Location: Zoom

The agenda will be posted with Zoom meeting instructions will be posted at the pool area bulletin board

HOMEOWNER ASSESSMENT

Payment Address

PO BOX 513380

Los Angeles, CA 90051-3380



PARKING RULES AND REGULATIONS

Remember:

- Parking your vehicle in the common area driveways is strictly prohibited.
- Leaving a vehicle in a guest parking spot for more than 96 hours is considered an abandoned vehicle and is subject for towing.
- Garages must be utilized for as many vehicles as you have up to 2.

CLEAN YOUR GARAGE DOOR

As a community, we strive to uphold the aesthetic appeal of the association by regularly maintaining the exterior of our homes. As a friendly reminder, we kindly request that you make the proper accommodations to have your garage door cleaned. It just takes a moment to sweep off the cobwebs and a soft cloth to dust off the individual squares of your garage door. Thank you for keeping the community looking beautiful.

IF YOU SEE SOMETHING SAY SOMETHING

The Association wants to make sure everybody is aware of several recent incidents believed to be attempted home invasions. Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency dispatch if you witness a potential home invasion or any suspicious activity.

(909) 387-8313

UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653

