

JANUARY 2022

# SERRANO AT GLENROSE RANCH

[www.serranoatglenroseranch.com](http://www.serranoatglenroseranch.com)

## HOLIDAY DECORATING REMINDERS

Please remember that according to the Serrano at Glenrose Ranch Rules and Regulations, all holiday decorations are permitted up to 30 days prior to the holiday and must be removed within 10 days after the holiday.



## CHRISTMAS TREE RECYCLING



Burrtec will collect and recycle Christmas trees from single-family residences. Please place your tree at curbside after Christmas on your collection day. Burrtec will provide this service for a period of 2 weeks after Christmas Day. Trees 6' and over need to be cut in half. Please take all ornaments, lights, and metal stands off of the tree. Flocked trees will not be recycled. They will be collected as trash.

## SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



## PARKING RULES AND REGULATIONS



Any/all vehicles parked in the common area parking between the hours of 12:00 AM and 6:00 AM must either have a Patrol One Resident Plate Permit or a Patrol One Guest Safelist or is subject to citation and/or towing. Visit [www.patrol-one.com](http://www.patrol-one.com) or (714) 541-0999 to Safelist.

### Remember:

- Parking your vehicle in the common area driveways is strictly prohibited.
- Leaving a vehicle in a guest parking spot for more than 96 hours is considered an abandoned vehicle and is subject for towing.
- Garages must be utilized for as many vehicles as you have up to 2.

## BOARD OF DIRECTORS:

**President:** Zac Bishop  
**Vice-President:** Nathan Greenberg  
**Treasurer/Secretary:** Sonny Evans

## NEXT BOARD MEETING:

**Monday, March 7, 2022**  
6:30 P.M.  
TBD due to COVID-19

*The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at (909) 297-2549.*

## IMPORTANT NUMBERS:

### ASSOCIATION MANAGER:

**Fawne Adams**  
Phone: (909) 297-2558—Direct  
[fadams@keystonepacific.com](mailto:fadams@keystonepacific.com)  
**Emergency After Hours:**  
**(949) 833-2600**

### COMMON AREA ISSUES:

**Clara Pelayo**  
Phone: (909) 297-2570—Direct  
[cpelayo@keystonepacific.com](mailto:cpelayo@keystonepacific.com)

### BILLING QUESTIONS/ ADDRESS

### CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600  
[reconnect@keystonepacific.com](mailto:reconnect@keystonepacific.com)

### ARCHITECTURAL DESK:

Phone: (949) 838.3239  
[architectural@keystonepacific.com](mailto:architectural@keystonepacific.com)

### POOL KEYS:

**Clara Pelayo**  
Phone: (909) 297-2570—Direct  
[cpelayo@keystonepacific.com](mailto:cpelayo@keystonepacific.com)

### CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

### RICHMOND AMERICAN

### CUSTOMER SERVICE:

**Jaime Bocanegra**  
Phone: (951) 232-8719  
Fax: (951) 444-7882  
[Jaime.bocanegra@mdch.com](mailto:Jaime.bocanegra@mdch.com)

**HAPPY**  
*New Year*

Managed by Keystone  
3155-D Sedona Court, Suite 150  
Ontario, CA 91764

# JANUARY 2022 REMINDERS

- Keystone is Closed in Observance of New Year's Eve, Friday December 31, 2021—January 3, 2022 Our office will reopen on Monday, January 4th.

For or after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Wednesday  
Please remove trash cans from the common areas after this day.

Monday, March 7, 2022 - Board Meeting @ 6:30 P.M.  
Location: Zoom  
The agenda will be posted with Zoom meeting instructions will be posted at the pool area bulletin board

## HOMEOWNER ASSESSMENT

Payment Address  
PO BOX 513380  
Los Angeles, CA 90051-3380



## COMMUNITY REMINDERS

Please be reminded of some frequently forgotten rules and regulations within the Serrano at Glenrose Ranch Homeowners Association.

- All satellite dish installations must be installed out of view of the common area streets and driveways.
- There is no parking allowed in the common area driveways.
- Security cameras or any exterior installation to your unit requires an architectural application approval.
- Backyard plans must be submitted within 90 days of your close of escrow and your backyard must be completed within 180 days of you close of escrow.

## HELP KEEP SERRANO BEAUTIFUL

Please help do your part to keep Serrano the clean community we all want it to be! Please clean up after yourself and your pets.



Always pick up dog waste, cigarette butts, and general litter throughout the community.

## UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653
East Valley Water District:	(909) 899-9501

## IF YOU SEE SOMETHING SAY SOMETHING

The Association wants to make sure everybody is aware of several recent incidents believed to be attempted home invasions. Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency dispatch if you witness a potential home invasion or any suspicious activity.

**(909) 387-8313**



# APPLICATION FOR CANDIDACY FOR THE BOARD OF DIRECTORS

Dear Homeowner:

The Annual Election will be held in . If you are interested in serving on the Board, please complete this application and return it to **KEYSTONE** by 5:00 PM on . For specific candidate qualifications, please contact Management for a copy of your community's Election Rules.

**Members are encouraged to confirm their personal contact information by the deadline set forth for submitting nominations to ensure that Members have an opportunity to review their personal information at least thirty (30) days before ballots are mailed.**

NAME: \_\_\_\_\_

(Note: Be sure to complete and return verification information on page 2 of this application)  
Candidacy statement needs to be kept to one page. Please type in the information requested below.

WHY WOULD YOU LIKE TO SERVE AS A BOARD MEMBER?

WHAT IS YOUR BACKGROUND?

WHAT IS YOUR VISION FOR THE COMMUNITY AND WHAT WOULD YOU LIKE TO ACCOMPLISH DURING YOUR TERM OF OFFICE?

**PLEASE NOTE: PER CALIFORNIA CIVIL CODE SECTION 5105(a), A COPY OF THIS FORM MAY BE INCLUDED WITH THE OFFICIAL BALLOT. THE CANDIDATE/MEMBER IS SOLELY RESPONSIBLE FOR THE CONTENT OF THIS COMMUNICATION. THE ASSOCIATION DOES NOT EDIT OR REDACT ANY CONTENT**

# APPLICATION FOR CANDIDACY FOR THE BOARD OF DIRECTORS

## HOMEOWNER VERIFICATION INFORMATION

ADDRESS: \_\_\_\_\_

WORK PHONE NUMBER: \_\_\_\_\_

HOME PHONE NUMBER: \_\_\_\_\_

CELL PHONE NUMBER: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

I, \_\_\_\_\_, hereby certify that the information above is true and correct and that I have not been convicted of a crime which, if elected, would either prevent the Association from purchasing fidelity bond coverage required by California Civil Code section 5806 or terminate the Association's existing fidelity bond coverage.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

To request an electronic copy of the Candidacy Application, please contact [reconnect@keystonepacific.com](mailto:reconnect@keystonepacific.com).

Completed Candidacy Applications must be submitted to [reconnect@keystonepacific.com](mailto:reconnect@keystonepacific.com) or to the following address before the deadline: