

JANUARY 2021

SERRANO AT GLENROSE RANCH

HOLIDAY DECORATING REMINDERS

Please remember that according to the Serrano at Glenrose Ranch Rules and Regulations, all holiday decorations are permitted up to 30 days prior to the holiday and must be removed within 10 days after the holiday.



CHRISTMAS TREE RECYCLING



Burrtec will collect and recycle Christmas trees from single-family residences. Please place your tree at curbside after Christmas on your collection day. Burrtec will provide this service for a period of 2 weeks after Christmas Day. Trees 6' and over need to be cut in half. Please take all ornaments, lights, and metal stands off of the tree. Flocked trees will not be recycled. They will be collected as trash.

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



PARKING RULES AND REGULATIONS



Any/all vehicles parked in the common area parking between the hours of 12:00 AM and 6:00 AM must either have a Patrol One Resident Plate Permit or a Patrol One Guest Safelist or is subject to citation and/or towing. Visit www.patrol-one.com or (714) 541-0999 to Safelist.

Remember:

- Parking your vehicle in the common area driveways is strictly prohibited.
- Leaving a vehicle in a guest parking spot for more than 96 hours is considered an abandoned vehicle and is subject for towing.
- Garages must be utilized for as many vehicles as you have up to 2.

SIGN UP FOR EMAIL NOTIFICATIONS

You can enroll to receive e-statement notifications once your assessment statement is ready to be viewed online.

In addition to the e-statement notification program, you can also sign up to receive news and updates pertaining to our community association via email.



To sign up, please register from the "Update MyProfile" page once you have logged into your billing account at www.keystonepacific.com.

BOARD OF DIRECTORS:

President: Zac Bishop
Vice-President: Nathan Greenberg
Treasurer/Secretary: Sonny Evans

NEXT BOARD MEETING:

Monday, March 21 2021
6:30 P.M.
TBD due to COVID-19

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at (909) 297-2549.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Evelyn O'Leary
Phone: (909) 297-2549—Direct
eoleary@keystonepacific.com
Emergency After Hours:
(949) 833-2600

COMMON AREA ISSUES:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com

BILLING QUESTIONS/ ADDRESS

CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
reconnect@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

POOL KEYS:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

RICHMOND AMERICAN

CUSTOMER SERVICE:

Jaime Bocanegra
Phone: (951) 232-8719
Fax: (951) 444-7882
Jaime.bocanegra@mdch.com

Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

JANUARY 2021 REMINDERS

- Keystone is Closed in Observance of New Year's Eve, Thursday, December 31st and New Year's Day, Friday, January 1st. Our office will reopen on Monday, January 4th.
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Wednesday
Please remove trash cans from the common areas after this day.

2021

HOMEOWNER ASSESSMENT

PO BOX 513380
Los Angeles, CA 90051-3380



COMMUNITY REMINDERS

Please be reminded of some frequently forgotten rules and regulations within the Serrano at Glenrose Ranch Homeowners Association.

- All satellite dish installations must be installed out of view of the common area streets and driveways.
- There is no parking allowed in the common area driveways.
- Security cameras or any exterior installation to your unit requires an architectural application approval.
- Backyard plans must be submitted within 90 days of your close of escrow and your backyard must be completed within 180 days of your close of escrow.

HELP KEEP SERRANO BEAUTIFUL

Please help do your part to keep Serrano the clean community we all want it to be! Please clean up after yourself and your pets.

Always pick up dog waste, cigarette butts, and general litter throughout the community.



UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653
East Valley Water District:	(909) 899-9501

IF YOU SEE SOMETHING SAY SOMETHING

The Association wants to make sure everybody is aware of several recent incidents believed to be attempted home invasions. Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency dispatch if you witness a potential home invasion or any suspicious activity.

(909) 387-8313

