

December 2019

SERRANO AT GLENROSE RANCH

Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

HOLIDAY DECORATING REMINDERS

Please remember that according to the Serrano at Glenrose Ranch Rules and Regulations, all winter holiday decorations must be removed by January 15th. Decorations are limited to your Exclusive Use Area and shall not be placed in or across the Common Property. Decorations and lights cannot be adhered to or puncture the building or eaves via staples, nails or similar materials.



FAMILY VISITING FOR THE HOLIDAYS?

As the holiday season approaches, we would like to remind everyone about parking within the community. During this time of year, many people have get-togethers with family and friends. This creates a lot of extra vehicle traffic on the streets. In addition, recreational vehicles are only allowed in the community for a short loading and unloading period, not for family to come for an extended stay. Please be courteous to your neighbors. Most likely, they will have family visiting also. Please utilize your garage for parking as much as possible. This will create more room for everyone!

CHRISTMAS TREE RECYCLING

Burrtec will collect and recycle Christmas trees from single-family residences. Please place your tree at curbside after Christmas on your collection day. Burrtec will provide this service for a period of 2 weeks after Christmas Day. Trees 6' and over need to be cut in half. Please take all ornaments, lights, and metal stands off of the tree. Flocked trees will not be recycled. They will be collected as trash.



Seasons Greetings

BOARD OF DIRECTORS:

President: Tommy Eckes
Vice-President: Nathan Greenberg
Secretary/Treasurer: Sonny Evans

NEXT BOARD MEETING:

Monday, December 2, 2019
6:30 P.M. @ Beattie Middle School
7800 Orange St, Highland, CA 92346

The final agenda will be posted at the mailboxes at least four days prior to the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-7749

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Marc Murano
Phone: 951-491-7749
Emergency After Hours: 949-833-2600
Fax: 951-491-6864
mmurano@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff
Phone: 951-491-7363
dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866 ext. 239
architectural@keystonepacific.com

POOL KEYS:

Danica Petroff
Phone: 951-491-7363
dpetroff@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: 858-571-8999

RICHMOND AMERICAN CUSTOMER SERVICE:

Jaime Bocanegra
Phone: 951-232-8719
Fax: 951-444-7882
Jaime.bocanegra@mdch.com

- Keystone Pacific Closed in Observance of the Holiday Season -
 - * Christmas Eve - Tuesday, December 24th
 - * Christmas Day - Wednesday, December 25th
 - * New Year's Eve - Tuesday, December 31st
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - Third Wednesday of each month
- Trash Pick-Up Day - WEDNESDAY
Please remove trash cans from the common areas after this day.
- Monday, December 2, 2019 - Board Meeting @ 6:30 P.M.
Location: Beattie Middle School Room E-24
7800 Orange St, Highland, CA 92346
- Perimeter Landscaping Issues must be reported to the City of Highland Public Works Department. They can be reached at:

(909) 864-6861 x.217

SIGN UP FOR EMAIL NOTIFICATIONS!

You can enroll to receive e-statement notifications once your assessment statement is ready to be viewed online.

In addition to the e-statement notification program, you can also sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update MyProfile" page once you have logged into your billing account at www.kppmconnection.com.



COMMUNITY REMINDERS

Please be reminded of some frequently forgotten rules and regulations within the Serrano at Glenrose Ranch Homeowners Association.

1. All satellite dish installations must be installed out of view of the common area streets and driveways.
2. There is no parking allowed in the common area driveways.
3. Security cameras or any exterior installation to your unit requires an architectural application approval.
4. Please remember to turn your coach lights on, they are located in your garage!

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably safe for all our residents. Please keep your speed at a reasonable pace when driving to and from your home.



SCHOOL PICKUP PARKING

The Board of Directors has been made aware of the tremendous inconvenience that the illegal parking of parents dropping and picking up their children from the middle school has created. Please help the community by calling the local Sheriff station and report this issue directly to local law enforcement at:

(909) 387-8313

Happy
Holidays